

PoshTime.com Warranty Conditions

Your watch is covered for a period of either 3 months or 12 months (warranty period stated on your invoice) against all parts and labour costs from the date of delivery. In the unlikely event of mechanical failure, return it to us and we will repair it free of charge.

Due to the delicate nature of vintage watches, please note that, we do not warrant or guarantee water-proofing or shock-proofing. The warranty does not cover damage by water, humidity, shock, accident, theft or attempted theft or misuse by the owner or any third party.

What is covered:

- Gross time keeping errors, greater than 3mins per day (depending on watch type movement)
- Intermittent running, failure for the watch to run continuously for example failure to run more than 24hours on a full wind.
- Detachment of stem and crown.
- Failure of the watch to wind. (mainspring failure included)
- Hand detachment/ collision.
- Crown and stem/pushers detachment but not loss.
- Bezel detachment but not loss.
- Acrylic crystal detachment (except where caused by impact).
- Battery failure (if applicable)
- Circuit failure (if applicable)

What is not covered:

- Damage due to water ingress for any reason
- Misting or fogging of the glass (Please contact us for advice)
- Impact or abrasion damage
- Loss of bezel, crystal, hands, stem and crown, pushers
- Damage to dial occurring due to loss of crystal
- Pinion or staff breakage due to shock (broken balance)
- Any other damage caused by misuse.
- Loss due to strap or bracelet breakage.
- Wear or breakage to leather straps.
- Postage costs to return the watch.
- Any consequential losses.

Warranty is void if:

- The watch is engraved.
- The watch movement is adjusted, or interfered with in any way by ANY third party.
- The watch is polished or refinished.

To return a watch for repair under warranty, please

1. Email sales@posh.com to authorise the return.
2. Send the watch by Royal Mail Special Delivery to our secure PO Box address.
3. Please advise us by email of the SD tracking (barcode) number once sent.